

**GILDEMEISTER Italiana S.p.A.**

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I'd like to express to you and your company my best appreciation for the activities you have carried out in Gildemeister Italiana s.p.a. during the implementation's project of the Group's PLM system "Agile PLM 5" together with "PTC Pro/E" closed with success on December 2005.

In particular, I really appreciated your ability to analyse our previous situation, suggesting from time to time the best solutions for implementing, always respecting Gildemeister Group's rules, also special "custom requests" coming from the complexity of our information systems.

Moreover, I would like to add that I consider very complete the documentation you made during all the project's steps that will be a really useful guide for our daily job with PLM 5; then I don't want to forget your ability to plan project's activities.

Finally, I would like to remember the excellent support given by you and your colleagues during the PLM 5 go live.

Last but not least, I consider extremely important and a real action of customer care toward my company, the effort you did to learn Italian language. This was really helpful during the now closed project and it will be even more for the next ones we will do together in the future I hope with the same reciprocal satisfaction.

Date: 15/02/2006

Francesco La Iadonna  
IT MANAGER

